

The National Cell Phone Collection Program



REMINDER: PROGRAM CHANGES!

Beginning in November 2005, **we can no longer accept extra or spare cell phone batteries or cell phone accessories (chargers, adaptors, manuals, etc.) and they can no longer be shipped** to our cell phone collection and recycling centre. Why? Many used cell phones are refurbished and shipped offshore but, unfortunately:

- **Accessories such as battery chargers are often not re-usable in other countries** where electrical standards are different than those used in Canada. These items often lose functionality and cannot be easily refurbished or remanufactured.
- **Many accessories can be recycled within your own municipality**. Shipping them across the country wastes energy and increases fuel emissions. We recommend you recycle ALL EXTRA CELL PHONE BATTERIES AND ACCESSORIES in your own community through local metal recyclers, electronic hardware recycling programs and rechargeable battery collection centers.
- **The owner's manual and leather cases and belt clips are usually not suitable for reuse**. These can be recycled locally in paper, fibre and plastics recycling or curbside 'blue-box/blue-bag' recycling programs. Shipping them to us wastes energy.

The Cell phone battery attached to the cell phone handset is still accepted by the program. The battery can be left attached to the handset for packing and shipping. If the handset does not include a battery it will still be accepted, and you will receive the same value as a handset shipped with a battery.

For information on where to recycle cell phone accessories and rechargeable batteries within your community we recommend calling your town, city or municipality first and if they cannot provide the information that you require, then call your provincial Recycling Council:

Recycling Council of BC Within the Lower Mainland: 604-732-9253 Throughout B.C.: 1-800-667-4321 www.rcbc.bc.ca	Recycling Council of Alberta Throughout Alberta: 403-843-6563 www.recycle.ab.ca
Recycling Council of Ontario Throughout Ontario: 416-657-2797 www.rco.on.ca	

Thank you for your continued efforts in promoting responsible consumer waste management and Reducing, Reusing and Recycling within your community.

A Partnership Program Of:



PhoneBack, Canada
(A Division of 1559602 Ontario Inc.)
Phone: (905) 830-9607
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PITCH-IN CANADA
Waste Management in Action!
Phone: (604) 290-0498
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OVER



Revised Collection Guidelines: (see original Program Starter Kit for complete details)

- ? Please **collect only wireless** - cellular or PCS - **hand-carried phones**. Cordless phones intended for home use or two-way radios and walkie-talkies are not accepted. The payment you receive will be based on only the number of wireless handsets you send to The Program
- ? **The Program accepts and pays for each and every cellular phone handset with or without the attached battery.**
- ? **Extra batteries, chargers, car adaptors, clips, cases and manuals are generally not reusable and should not be returned.** If you have received some of these items, please recycle them with your local or municipal electronics or scrap metal recycling program or call your provincial Recycling Council to learn about where these items can be recycled.

What the Program Accepts:

- All cell phones (handheld portable wireless phones), new or old, broken or working, any brand and all operating systems and all Personal Digital Assistants (PDA's) or 'handhelds'
- The cell phone may be returned with or without the attached battery

What the Program CANNOT Accept

- Extra or spare batteries
- Cell phone earphones
- Car-phones
- Pagers
- Walkie-talkies (2 way radios)
- Accessories, including:
 - 120v wall chargers and charging 'cradles'
 - 12v 'in-car' adaptors/chargers
 - Holsters, carrying cases, belt clips
- User & operating manuals
- Bag phones
- Landline (regular) phones
- Cordless phones
(These handsets can be easily mistaken for cell phones)

Revised Packing Instructions: (see original Program Starter Kit for complete details)

- Make sure you use the PITCH-IN CANADA Packing List to accompany EACH BOX in all shipments to ensure that you receive proper credit for the phones you have collected.
- Pack your phones in sturdy cardboard boxes (ask in your mail room, local grocery store, etc.). Lightly pad the phones so they don't bounce around; bubble wrap or light newspaper will do. Close and securely tape the box.
- **Each box of handsets should contain a minimum of 50 cell phones** for efficient handling.
- **Download the packing list from the PITCH-IN CANADA website (www.pitch-in.ca), complete the form and include it in each box of the return shipment. Ensure that you identify yourself as a collection 'volunteer'/registrant of PITCH-IN CANADA's National Cell Phone Collection Program.**

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